

The Middle East Facility Management Association (MEFMA), is looking to create stronger ties and awareness among its members through its (Member of the Month) program. The initiative highlights a chosen member and the contributions that they have made in the move to further promote the FM industry including the member's initiatives, CSR activities and value additions offered to their customers.

## CORPORATE MEMBER OF THE MONTH



Dussmann Participation as an EcoSystem Sponsor at (MEFMA CONFEX 2018) April 29-30, 2018

Thank you for your active membership & continuous show of support for MEFMA programs and initiatives

### Mehiar Kodeih, Head of Operations, Dussmann Gulf LLC



Expert Advice

Facility Management is evolving over the years, every change in the weather, economy, Technology and demography will affect the business, we need to act quickly and adapt to the future Artificial intelligence, IOT, Deep Learning, big Data and sustainability revolution, it will be the future of the FM where lot of existing job of Facility Managers will no more exist.

## FEBRUARY



Corporate Members since 2014

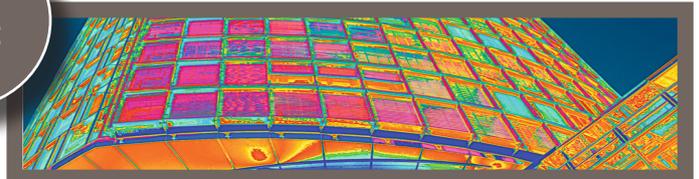
### Dussmann Link



Mobile based service application platform that allows the end user to request a service, monitor the progress of the request and evaluate the level of service provided after the task is completed. Application software is linked to call center database and Dussmann Mobility to ensure the integrity of the parallel information from each user/device/platform.

Gladly, their clients accepted this application open-mindedly and started maximizing its functionalities. In fact, in the past year, they have received over 5,300 requests through Dussmann Link alone.

### Energy Saving



Dussmann is committed in optimizing the use of Energy Saving in all projects.

Dussmann introduced Innovative systems with retrofit options specialized and customized to client need, they achieved an average of 15% overall their contracts where they implemented Energy Saving for both Water and Electricity as of 2018. They identified special systems introduced to the hospitality sectors and had a direct positive impact on Gas consumption for all boilers up to 47%.