



كتاب ميفما الإلكتروني لليوم العالمي لإدارة المرافق

نحتفل بالإنجاز والابتكار والثبات
من خلال قصص وتجارب محترفي
إدارة المرافق



WORLD FMDAY

المرونة في إدارة المرافق: النجاح في عصر التغيير

14 MAY 2025

A Global FM initiative

يعد اليوم العالمي لإدارة المرافق مناسبة عالمية لتسليط الضوء على الدور الأساسي لقطاع إدارة المرافق في خلق بيئات آمنة ومستدامة وقادرة على مواجهة التحديات. في هذا الكتاب الإلكتروني الذي أصدرته "ميفما" بمناسبة اليوم العالمي لإدارة المرافق، نستعرض قصصًا ملهمة من محترفي إدارة المرافق في المنطقة — قادة ينهضون بالتحديات، يبتكرون، ويتكيفون بصمود من أجل مستقبل أفضل.

كل قصة هنا تعكس الخبرة، الشغف، والالتزام الذي يميز مهنتنا، من التعامل مع تحديات الحاضر إلى تصميم مدن الغد. هذا الكتاب هو تقدير لكل من يساهم في دفع هذا القطاع نحو الأمام، واحتفاء بالجهود التي تصنع فرقًا حقيقيًا في حياة الناس وبيئات عملهم.

هذا الكتاب الإلكتروني ليس مجرد تجميع لقصص، بل هو بيان حي يعبر عن روح إدارة المرافق: القوة، القيادة، والرغبة الدائمة في بناء عالم أكثر ذكاءً وأمانًا واستدامة.

شكرًا لكل من شاركنا الاحتفال باليوم العالمي لإدارة المرافق، بأكثر من 400 إطار و8 مقالات ملهمة من محترفي القطاع في مختلف أنحاء المنطقة.

فريق الجمعية

المرونة في إدارة المرافق: النجاح في عصر التغيير



جمال لوتاه

رئيس مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

في قطاع إدارة المرافق تعني أن نحدث فرقاً رغم التحديات، وأن نواكب التغيرات بمرونة تقود نحو التطوير، وفي هذا القطاع المتطور نحتاج إلى فكر استراتيجي وقدرة على التكيف للحفاظ على استمرارية الأعمال وجودة الحياة، ومن خلال ميفما نعمل على تمكين المهنيين بدعمهم بالأدوات والمعرفة التي تعزز من قدرتهم على الارتقاء بمستوى القطاع، وقيادة مستقبل قطاع إدارة المرافق برؤية تتخطى التحديات وتحولها إلى فرص للنمو والتميز

المرونة في إدارة المرافق: النجاح في عصر التغيير



علي السويدي

رئيس الجمعية العالمية لإدارة المرافق
نائب رئيس مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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المرونة في إدارة المرافق: النجاح في عصر التغيير



آلاء البوعلي

مديرة ميفما التنفيذية

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة تكمن في

مواجهة التحديات بكل شجاعة والمضي قدماً رغم الصعوبات، لكن ما دفعني للاستمرار هو الفريق الرائع الذي كان إلى جانبي. مقنا بتبني التغيير، والتكيف بسرعة، وعملنا جنباً إلى جنب لإحداث فرق في قطاع إدارة المرافق. هكذا أظهر مرونتي، من خلال التعاون، والقيادة، والالتزام بإحداث تأثير مستدام.

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

adapting, evolving and looking at challenges as opportunities to grow and move forward.



المرونة في إدارة المرافق: النجاح في عصر التغيير



لارا الخزوز

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14th

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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To me, resilience is about

adapting, learning, and continuing—no matter what



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

To me, resilience is about

The ability to evolve myself by embracing setbacks as lessons, adapting to change, staying committed to goals, and consistently showing up with integrity.



Resilience in Action: Thriving in a World of Change



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WORLD FM DAY 14th

I show resilience by

turning disruption into innovation, and setbacks into stories of success. In a world that's constantly shifting, I stay curious, stay connected, and stay inspired — because resilience is the foundation of everything we

المرونة في إدارة المرافق: النجاح في عصر التغيير



الشيخ عبد العزيز الحوسني

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14th

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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To me, resilience is about

Staying true to the vision, even when the results take time

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WORLD FM DAY 14th

To me, resilience is about

Being kind to yourself, especially on tough days when your mind feels heavy and motivation is low. The quiet strength it takes to show up for yourself should be appreciated because even small steps forward are still progress.

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

I show resilience by

undertaking new opportunities without the fear of failure, as resilience to me is the challenge of growing through learning.

المرونة في إدارة المرافق: النجاح في عصر التغيير



عبد الهادي العليان

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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I show resilience by

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To me, resilience is about

Resilience, to me, is about the ability to adapt, recover, and grow stronger in the face of challenges, adversity, or change. It's not just about enduring tough times, but also learning from each and bouncing back with greater insight.

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD
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To me, resilience is about

To me, resilience is about the ability to adapt, recover, & grow stronger in the face of challenges, setbacks, or uncertainty. It's not just about enduring tough times, but about learning from them & emerging with greater wisdom & strength.

المرونة في إدارة المرافق: النجاح في عصر التغيير



أحمد الكندري

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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To me, resilience is about

empowering organizations to respond swiftly to challenges and sustain optimal performance. It emphasizes flexibility, preparedness, and ongoing innovation to keep facilities running smoothly and efficiently under any circumstances.

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

Innovating Through Challenges – Delivering Excellence in Facility Management with Agility, Resilience, and Sustainable Impact." "Transforming Obstacles into Opportunities – Leading FM Solution

Resilience in Action: Thriving in a World of Change



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I show resilience by

FM can be unpredictable — from urgent repairs to sudden budget constraints. I've developed resilience by staying calm under pressure, prioritizing effectively, and maintaining a problem-solving mindset. When faced with challenges like staff

المرونة في إدارة المرافق: النجاح في عصر التغيير



ديليب ختواني

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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I show resilience by

Adapting through change, staying resilient under pressure, and driving meaningful impact in Facilities Management—every challenge has been a step toward smarter, stronger solutions

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

driving strategic solutions, adapting to change, and ensuring operational continuity in FM.

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

being able to "bounce back" from difficult, life-changing experiences in the face of adverse challenges...

المرونة في إدارة المرافق: النجاح في عصر التغيير



مهند الماضي

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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To me, resilience is about

adapting with purpose, evolving through change, and turning challenges into growth—especially in a fast-moving industry like construction and steel. It's about staying steady while moving forward.

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I show resilience by

Adapting to change, staying resilient, and driving meaningful improvements in Facilities Management every step of the way.

Resilience in Action: Thriving in a World of Change



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WORLD FM DAY 14

I show resilience by

Learn today for better tomorrow

المرونة في إدارة المرافق: النجاح في عصر التغيير



محمد الدريبي

عضو مجلس إدارة ميفما

الاحتفال

باليوم العالمي

لإدارة المرافق 14

بالنسبة لي، المرونة

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I show resilience by

shaping narratives that inspire trust during uncertainty, strengthening FM brands through transparency, and aligning every message with the enduring spirit of people on the ground.

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To me, resilience is about

staying flexible when things don't go as planned, staying true to my purpose, and finding ways to grow through every challenge.
In FM, it's not just about keeping things running it's about making things greener.

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I show resilience by

Everyday is a learning opportunity for better tomorrow

المرونة في إدارة المرافق: النجاح في عصر التغيير



يوسف أبي لمع

عضو مجلس إدارة ميفما

الاحتفال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة

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Resilience in Action: Thriving in a World of Change



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To me, resilience is about
Together, We Can.

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

From military precision to FM innovation - resilience powered my shift to ESG-led, performance-based procurement. Change was constant, but so was my WILL to adapt, lead, and grow. In FM, thriving means embracing every challenge.

Resilience in Action: Thriving in a World of Change



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To me, resilience is about

maintaining continuity safety and performance under pressure to become stronger. It is about always prepared and having clear risk management plan. Resilience is to be adaptive and collaborative with all FM members, stakeholders and clients



To me, resilience is about

Collaboration, innovation, dedication & tackling the new challenging technologies e.g., Artificial Intelligence, Machine learning/robotics & yes- sustainable future.



To me, resilience is about

To me, resilience is uniting the soul of soft FM with the strength of hard FM—leading with purpose, inspiring teams, and delivering future-ready excellence that transforms spaces and sets new benchmarks in Integrated Facility Management."



أظهر مرونتي من خلال

اتخاذ قرارات سريعة ومدرسة في الميدان، والتأقلم مع مختلف التحديات اليومية مهما كانت ضغوطها. تعلمت على مدار السنوات أن النجاح في هذا المجال، لا يتحقق فقط بالخطوة، بل بمدى قدرتك على التكيف، قيادة الفرق بروح إيجابية وتحويل الأزمات إلى فرص.



I show resilience by

Every challenge we faced together was a valuable opportunity to grow, get better, and enhance the quality of service. I feel privileged to be by your side on this rewarding journey in Facility Management.



I show resilience by

;; adapting with purpose, staying grounded during uncertainty, and turning every challenge into a stepping stone for progress.

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My FM Journey

With over 25 years of experience in Facilities Management across the UAE and Morocco, I've had the privilege of leading and advising across a wide spectrum of sectors—including community management, residential, commercial, retail, malls, education, healthcare, industrial zones within ports, and large-scale labor accommodations.

My journey in FM has been shaped by a dual focus: delivering operational excellence on the ground, while also providing strategic advisory at the executive level. This unique combination allows me to not only solve day-to-day challenges but also design and implement frameworks that drive long-term asset performance, compliance, and sustainability.

Throughout my career, I've worked closely with developers, asset owners, and operators—translating complex operational needs into structured solutions. Whether managing critical infrastructure in healthcare facilities, optimizing energy use in malls, or improving living standards in labor accommodations, I've always approached FM as a mission to create safer, smarter, and more resilient environments.

Today, in my role as a senior FM professional, I continue to guide organizations in aligning their FM operations with international best practices, while mentoring future leaders and contributing to the professional growth of the industry.

As we celebrate World FM Day 2025, I'm proud to be part of a community that is reshaping the built environment and driving positive impact across sectors and societies. Let's continue to lead with purpose, innovate with integrity, and elevate FM to the strategic level it truly deserves.

Published by

Abdelghafour Madi



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To me, resilience is about
Together, we can 🙌

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I show resilience by
staying committed to my values and principles



Resilience in Action: Thriving in a World of Change

SOLV
Sustainable Solutions



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I show resilience by
Together, we've adapted, stayed resilient, and made a lasting impact in FM through teamwork, dedication, and shared goals.

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I show resilience by
Through our continuous efforts, we contribute to improving performance and driving innovation across various sectors. Our work goes beyond ensuring the smooth running daily operations, extending to the creation of a more sustainable future.



I show resilience by
Team work and Presence of mind



I show resilience by
Adapting, Adapting, evolving, thriving



I show resilience by
Facilities management isn't just about fixing breakdowns — it's about building smarter and more resilient spaces. Grateful to be part of the operations engineering team behind it all



بالنسبة لي، المرونة هي
"Agility and flexibility in facility management mean adapting to change while ensuring exceptional service that keeps client operations running smoothly."



To me, resilience is about
Embracing change, learning from each challenge, and continuously improving. I have built resilience in Facilities Management that drives impactful results and lasting success.



I show resilience by
In the ever-evolving landscape of facility management, resilience isn't just a mindset, it's a necessity. At VERTECO, we've embraced this philosophy by staying agile, purpose-driven, and committed to sustainability and innovation.



To me, resilience is about
solving challenges, optimizing efficiency, and driving impact for a smarter, more sustainable built environment. As FM/EM for 23+ yrs, I've adapted to industry shifts, embraced innovation, and ensured seamless operations for all my clients.



I show resilience by
Adapted through every challenge, stayed resilient in every situation, and made a lasting impact in Facilities Management, all made possible by the strength of a truly exceptional team.



I show resilience by

A resilient Facilities Management leader with 27 years of experience, driving operational excellence and adapting to change with strategic foresight. Passionate about creating safe, efficient, and future-ready environments.



To me, resilience is about

leaning into the bizarre. In Facility Management, embracing unconventional ideas not only sparks innovation but also ensures systems remain robust, buildings adapt, and challenges are met with creative solutions.



To me, resilience is about

The ability to lead with focus, adaptability, and purpose through adversity. It is the mindset that transforms challenges into growth and sustains effective leadership over time.



To me, resilience is about

Through every challenge, I've grown stronger adapting with purpose, leading with resilience, and making a meaningful impact in Facilities Management by turning obstacles into opportunities for progress



I show resilience by

turning limitations into innovation, leading teams with purpose, and transforming 'impossible' into just another day on site.



I show resilience by

looking at the glass half full and putting a smile with it.



To me, resilience is about

To me, resilience is about staying focused, adapting to challenges, and moving forward with patience, courage, and unwavering determination every day.



To me, resilience is about

Knowing your assets, choosing the best staff, partners and technology to respond in crisis and to change. Train, test, equip and repeat.



To me, resilience is about
Change. "The only thing that doesn't Change is Change itself".
It's all about accepting, adjusting, learning and perfecting the
change. Resilience for me is, how much you change yourself
when faced with change that challenge you.



I show resilience by
Ahmad Afzal | FM Soft Services | BICSc-certified expert
transforming cleaning services through innovation & resilience.
Implementing 5S systems and pandemic-ready protocols to
deliver safety, efficiency, exceeding BICSc standards.



I show resilience by
Facilities Management is the backbone of high-performing,
sustainable spaces—whether offices, hospitals, campuses, or
smart cities. It's not just about keeping the lights on; it's about
shaping environments where people and business thrive



I show resilience by
As a proud MEFMA Associate Member and FM professional, I
am inspired by the adaptability and innovation within
FM.#WorldFMDay2025 #MEFMA #FMResilience
#FacilityManagement #ThrivingInChange

المرونة في إدارة المرافق: النجاح في عصر التغيير



الاجتهاد
فaisal
باليوم العالمي
14
لإدارة المرافق

أظهر مرونتي من خلال

في عالم إدارة المرافق المتغير، واجهت تحديات مثل ضبط الميزانيات، صيانة المعدات القديمة، والتنسيق بين الفرق المتعددة. من خلال تبني الحلول الرقمية وتطوير مهاراتي القيادية، استطعت تحويل هذه التحديات إلى فرص للنمو، مما ساهم في تحسين الكفاءة الت

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD
FM DAY 14
MAY

To me, resilience is about

In the fast-paced world of aviation, I've led with resilience—adapting to change, supporting my team, and maintaining excellence in hygiene at Dubai Airport. Honored to celebrate World FM Day with MEFMA and share my journey in FM.

المرونة في إدارة المرافق: النجاح في عصر التغيير



الاجتهاد
فaisal
باليوم العالمي
14
لإدارة المرافق

أظهر مرونتي من خلال

تتقيد مستخدم المرافق بالاستخدام الناعم للمرافق تفعيل الصيانة الوقائية لانظمة المرفق الرقابة الفاعلة للمرافق

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD
FM DAY 14
MAY

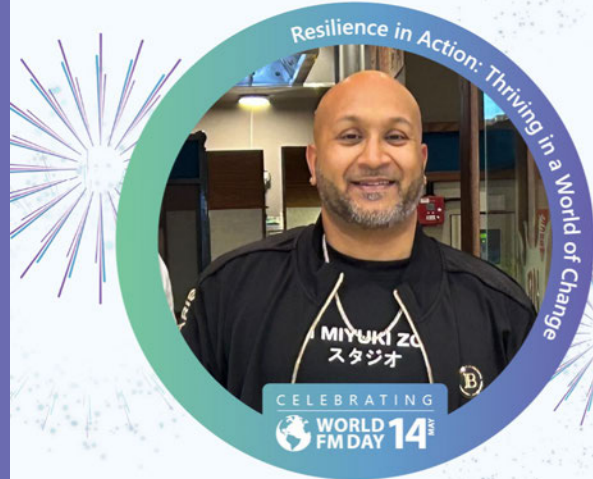
I show resilience by

Driving sustainability and innovation in Facilities Management — I've embraced IoT technologies, adapted with resilience, and turned challenges into opportunities for smarter, greener buildings.



I show resilience by

I show resilience by pushing forward no matter the challenges—whether I win or learn, I never lose. I turn setbacks into lessons, and doubt from others into fuel for progress



I show resilience by

Adapting to an ever changing industry.



I show resilience by

Adapting with purpose, staying resilient with passion, and impacting Facilities Management with a vision for the future.



I show resilience by

Resilient Soft FM leader, involved from design to operations—driving transformation, ensuring customer satisfaction, and uplifting team morale. Committed to innovation, people-first leadership, and lasting impact in Facilities Management.



I show resilience by

Every challenge was a chance to learn, to improve, and to serve better. Honored to be part of the journey in Facility Management.



To me, resilience is about

Staying consistent through ups and downs—turning challenges into opportunities to innovate, grow, and lead with impact.



I show resilience by

Ability to prepare for, respond to, and recover from safety-related disruptions while maintaining critical operations involving a proactive approach to risk mitigation, emergency preparedness, and continuous improvement of FM Operations.



I show resilience by

"On World FM Day, I show resilience by leading with purpose, adapting to change, and empowering FM professionals to overcome challenges and grow into future-ready leaders."



I show resilience by

Handling Emergencies and Crisis and Managing stakeholders Relationships , always being ready to adapt changes and Maintaining Team Morales , the resiliency is not only about Toughing things out its also about bouncing back stronger.



I show resilience by

Driving efficiency and creating positive change within FM through insightful analysis and proactive solutions.



I show resilience by

As a marketing leader at Exalogic, I show resilience by driving impactful communication. With RealCube's AI-powered platform, we lead developers, managers, and tenants into a smarter PropTech era of agile, connected property management.



To me, resilience is about

investing in staff training, mentoring strong teams, embracing smart tech like CaFM to streamline workflows, and always aligning with the highest international standards — all while pushing to lead and elevate the Saudi Arabian FM industry.

WORLD FM DAY

Where Resilience Meets the Human Touch

As we celebrate World FM Day, it's not just about acknowledging the vital role of Facilities Management; it's about recognizing the extraordinary resilience of the people who power this industry. This year's theme, "Resilience in Action: Thriving in a World of Change," resonates deeply with my own journey in FM. From navigating complex projects to empowering teams, I've seen firsthand how our ability to adapt, innovate, and lead with empathy is what truly defines our impact.

Facilities Management is far more than just maintaining buildings; it's about creating environments where people can thrive. It's about ensuring safety, efficiency, and sustainability, yes, but it's also about fostering a sense of community and well-being. As FM professionals, we are the architects of experience, shaping the spaces where life unfolds.

The past few years have tested our resilience like never before. We've adapted to hybrid work models, implemented new health and safety protocols, and embraced smart technologies to create more flexible and responsive environments. We've proven that FM is not just a support function, but a strategic imperative for business continuity and success.

But amidst all the technological advancements and operational complexities, let's not forget the human element. Our people – our teams, our partners, and the communities we serve – are our greatest asset. It's their dedication, their expertise, and their unwavering commitment to excellence that truly drives our impact.

As a professional holding an MBA, FMP®, PMP®, and TOT certifications, I believe that continuous learning and empowerment are crucial to navigating the ever-evolving FM landscape. We must invest in our people, foster a culture of collaboration, and lead with a human-centric approach. Only then can we truly unlock our collective potential and create a future where facilities management is not just about managing spaces, but about empowering people.

On this World FM Day, let us celebrate the resilience, the innovation, and above all, the human spirit that fuels our industry. Let us continue to build a future where our impact is not just measured in square footage or operational efficiency, but in the positive experiences we create for the people we serve.

Impact Driven by People.

Published by

Ebrahim Allarakia



MEFMA
Middle East
Facilities Management
Association
الجمعية المهنية للإدارة
المباني في الشرق الأوسط

WORLD FM DAY

Resilience in Action: Thriving in a World of Change

CELEBRATING
WORLD FM DAY 14 MAY

I show resilience by

My journey, underscored by strategic leadership across diverse portfolios and a commitment to continuous growth, has reinforced a fundamental truth: our greatest assets are our people. "Impact Driven by People"



To me, resilience is about

Adapting to change, staying resilient through challenges, and driving impact in Facilities Management—every day is an opportunity to innovate and elevate.



To me, resilience is about

Resilience in FM is built on teamwork, continuous improvement, and smart strategies. Stay proactive, communicate clearly, and focus on small improvements that lead to big results. Support your team and keep pushing forward.



To me, resilience is about

To me, resilience is about embracing change, finding solutions in challenging environments, and driving sustainable impact in facilities management



I show resilience by

Following the FM industry standards & implementing consistently.



To me, resilience is about
Evolving with change, sustaining strength through obstacles, and delivering excellence are daily opportunities to innovate and advance our spaces and communities



I show resilience by
valuing people—recognizing FM teams' hard work ensures adaptability, morale, and seamless operations during disruptions.



To me, resilience is about
Stay positives



I show resilience by
Transforming challenges into opportunities with innovation and resilience – driving sustainable solutions that keep operations seamless and communities thriving. #FacilitiesManagement #ResilientLeadership



I show resilience by

Challenges inspire growth — proud to have stayed resilient, embraced change, and made a meaningful difference in the FM industry



I show resilience by

With over 10 years in Facilities Management, I've embraced change, led through challenges, and driven results by staying adaptable and resilient—always focused on making a positive impact."



I show resilience by

I show resilience by staying positive through challenges, adapting to change, and always finding solutions no matter how tough the situation gets."



I show resilience by

This World FM Day, let's celebrate the incredible resilience and passion of our FM community.



To me, resilience is about

"Constant Progression, and so is our commitment to evolve and elevate in the industry. At World FM Day, we've turned disruption into innovation, proving that resilience isn't about survival, it's about leading the forward movement of FM."



To me, resilience is about

Resilience in FM means adapting with purpose. From navigating challenges to driving sustainable QHSE solutions, I've stayed focused on progress, safety, and service excellence—turning pressure into performance.



To me, resilience is about

Building a culture of continuous learning, adaptability, and growth. Supporting staff, and operations teams through consistent staffing, cross-training, and flexible scheduling.



To me, resilience is about

As Head of the Facilities Management Department, I've learned that resilience is not just about enduring challenges—it's about transforming them into opportunities for improvement.



To me, resilience is about

Resilience is about the ability to bounce back and adapt in the face of difficulties, stress, or adversity. It involves maintaining a positive mindset, managing emotions effectively, and leveraging internal strengths to overcome challenges.



To me, resilience is about

To me, resilience in FM means staying adaptable, calm, and consistent—no matter the challenge. It's about serving clients, users, and compliance needs with agility, while turning every disruption into an opportunity to improve.



I show resilience by

World FM Day, a global celebration, shines a spotlight on the crucial but sometimes overlooked role of facility management (FM) professionals. Every year, on the second Wednesday of May, the world recognises World Facilities Management Day.



I show resilience by

Navigating my professional journey in the UAE, I've embraced change with resilience and made a significant impact in FM. Proud of the milestones achieved and the innovations brought to life.



I show resilience by

Delivered significant results in terms of cost savings, customer satisfaction & environmental impact.



I show resilience by

embracing embracing smart technologies and navigating global challenges, I've remained committed to driving continuous improvement—ensuring that our environments stay safe, efficient, and sustainable amid constant change.



To me, resilience is about

Focused on driving sustainability and operational efficiency in facilities management operations.



To me, resilience is about

Implementing FM strategies and systems to ensure business continuity, protect assets and maintain safety and operations under challenging circumstances. As Benjamin Franklin said:
Failing to plan is planning to fail. Happy World FM day



I show resilience by

I show resilience by developing smart FM software solutions that boost efficiency, adapt to change, and drive better facility outcomes



To me, resilience is about

To me, resilience is about embracing challenges, learning from setbacks, and continually moving forward with strength and optimism.



To me, resilience is about

Through every shift and setback, I've grown stronger—adapting with purpose, staying resilient with passion, and making a real difference in the places people work and thrive.



To me, resilience is about

Staying grounded in Chaos, Finding Lessons in failures and moving ahead. Its about rising every time stronger than before. In FM a true leader displays resilience and use all the challenges to learn and get the services better & Sustainable



I show resilience by

Embracing every challenge in the FM industry—driving change, raising standards, and making a lasting impact through innovation and dedication."



I show resilience by

"Leveraging 22 years of marine technical expertise and 18 years in FM, I bring a deeply ingrained understanding of quality service delivery and the importance of time to the FM and hospitality sectors. This unique blend of experience



To me, resilience is about

being prepared for the challenges and having the ability to recover quickly



I show resilience by

by patiently enduring the pressure, allowing the process to unfold while staying committed to excellence turning every challenge into an opportunity for growth and impact



I show resilience by

adapting adapting to challenges, implementing proactive solutions, and ensuring operational continuity in facilities management, fostering efficiency and sustainability in dynamic environments.



I show resilience by

May 14th we Celebrating world FM day, globally recognitional Facilities Management professionals where each indiviual play important role to make industry safe and better place, together with FM w are one team. . #WorldFMDay #FacilitiesMa



I show resilience by

mentoring key leaders, upholding the highest international standards, embracing smart tech, and delivering regular staff training and benchmarking—ensuring our FM teams stay adaptable, high-performing, and at the forefront of the industry.



To me, resilience is about

passionately fulfilling the purpose (or "Why"), the very reason your organization exists.



المرونة في إدارة المرافق: النجاح في عصر التغيير



الاجتـ فـال
باليوم العالمي
لإدارة المرافق 14

بالنسبة لي، المرونة هي

إدارة المرافق تتطلب القدرة على تحويل التحديات إلى فرص. من خلال مسيرتي، تعلمت أن الابتكار والتكيف مع التغيرات هو ما يضمن استدامة الأداء وتحقيق النمو المستدام.



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

To me, resilience is about

Ensuring long-term business stability and success requires adaptability and resilience, especially in times of market change. By viewing each challenge as an opportunity to learn and grow.



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

To me, resilience is about

Facilities Management professionals are the unsung heroes who ensure that every operation runs smoothly behind the scenes—your dedication keeps organizations functioning at their best."



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

I show resilience by

Adapting to every challenge, staying resilient through change, and shaping the future of Facilities Management—proudly making a difference every step of the way."

— Saravanan Krishnamurthy

CREATING THRIVING ENVIRONMENTS:

Making It All Work

As a woman in the Facilities Management industry, I often find myself navigating a landscape traditionally dominated by men. This unique perspective not only shapes my experiences but also enriches the profession itself. Facilities Management goes beyond technical skills; it demands effective communication and collaboration with a diverse array of stakeholders. In an industry where contributions can sometimes go unnoticed until something goes wrong, my role feels especially vital. I understand the importance of my work in keeping everything running smoothly behind the scenes. It's a reminder that while the work can be challenging, it is also incredibly significant.

Being in a male-dominated field has its hurdles, but it also provides an opportunity to break barriers and redefine norms. My presence as a woman in FM not only contributes to diversity but also inspires other women to consider careers in this field. We are

not just participants; we are leaders, innovators, and the backbone of every facility. To all my fellow FM professionals, continue to embrace your roles with pride. We have the power to shape the future of this industry, proving that our unique perspectives are invaluable. Together, we are not just making facilities function; we are creating environments where everyone can thrive. Happy World FM Day!!

Published by

HONEY CHELLE GINDAP



I show resilience by

strategically navigating challenges, leveraging data-driven decision-making, and fostering a culture of continuous improvement to ensure operational excellence.



I show resilience by

being Facility Management professionals who ensure others spaces are safe, efficient, and sustainable. From navigating unexpected challenges to optimizing operations, FM teams are the backbone of organizations and society safety.



I show resilience by

Women excel in Facility Management with resilience, multitasking, and calm leadership. Promoting them boosts innovation, diversity, and strength in the industry. Let's support more women in leadership roles and build a stronger future together!



I show resilience by

I show resilience by staying calm and focused during challenging situations, quickly adapting to changes, and finding solutions instead of dwelling on problems. I learn from setbacks and keep moving forward with a positive mindset.



To me, resilience is about

Thriving in a World of Change



I show resilience by

"Adapting with resilience", I've navigated challenges in FM Operation to create innovative solutions to our clients and Staff. Together we succeed



I show resilience by

"Facility management isn't just a job-it's a commitment to excellence, where every challenge is met with a can-do attitude and a passion for creating spaces that thrive."



I show resilience by

continuous improvement (Plan, Implement, Observe, Feedback, Assess, and Improve) and preparing for, responding to, and recovering from disruptions, whether day to day, natural disasters, technological failures, or other unforeseen events.



To me, resilience is about

In FM, resilience is not just about reacting to challenges; it's about anticipating, adapting, and thriving. As a FM professional, I'm committed to demonstrating resilience, leading by example, and driving excellence in our services



I show resilience by

On this World FM Day, I show resilience by embracing change, adapting with purpose, and continuously elevating my expertise through learning and leadership. Resilience is not just endurance — it's evolution.



I show resilience by

I am an FM Contributor celebrating World FM Day! Dr.Ashraf Zaky Facility Management consultant



I show resilience by

I launched a consultancy to raise awareness on how healthcare facility management is vital for safety, infection control, and compliance—protecting patients, staff, and visitors by shifting from reactive to proactive maintenance.



To me, resilience is about

Doing our jobs well, even if nobody knows that we are here. Our team keep everything going, and often go unrecognized for the hard work that we do. I'm glad that we have so many dedicated, talented, and passionate people on our team ❤️



To me, resilience is about

Flexibility and professional planning in FM industry are key factors for resilience. I strongly believe in the importance of backup plans, business continuity strategies, and other measures to ensure business sustainability and development



To me, resilience is about

Every challenge was a chance to learn , to Improve , and to serve better so together, we can



I show resilience by

"From tools to tenders—my journey in Facility Management has been one of resilience, growth, and impact. Proud to contribute to shaping efficient, sustainable spaces. #WorldFMDay #FacilityManagement #ResilienceInFM"



I show resilience by

Celebrating the unsung heroes who keep our spaces safe, efficient, and thriving, "Facility Management is the backbone of smart, sustainable workplaces, Efficiency. Safety. Reliability. Honoring the professionals who make it possible



I show resilience by

Making a lasting impact through innovation and dedication



To me, resilience is about

more than just bouncing back—it's about staying proactive, solution-focused, and committed to delivering safe, sustainable, and efficient spaces, no matter the circumstances.



To me, resilience is about

Embracing change and leading with purpose. Facility Management professionals stand at the forefront of building strong, responsive spaces—ensuring safety, continuity, and sustainability.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by

Strategically navigating challenges ,leveraging data-driven , decision making and fostering a culture of continuous improvement to ensure operational excellence



To me, resilience is about

In the face of challenges, I adapted my approach in facilities management, staying resilient and proactive. By embracing innovation and sustainability, I made a significant impact,enhancing efficiency and creating lasting changes future



I show resilience by

Resilient through challenges, adaptable to change, and proud to make a lasting impact in the UAE's FM industry.



I show resilience by

Elevating facility management to create seamless experiences
👥🏡👨‍🔧



To me, resilience is about

Anticipating. Adapting. Evolving. Balancing immediate problem-solving with long-term strategic planning, ensuring we're not just surviving disruptions but learning and innovating with each step.



To me, resilience is about

Being passionate and pushing the boundaries of newer growth in the evolving facilities management sector is something to be proud of.



To me, resilience is about

embracing change via a dynamic, multi-faceted approach. My passion for safety, welfare, and excellence drives care in all aspects of FM. It's an investment, not an expense, and the cost of non-compliance far outweighs the cost of compliance



To me, resilience is about

To me, resilience in business development means pushing forward despite setbacks, learning from rejection, and adapting fast to turn challenges into growth opportunities.



To me, resilience is about

As we celebrate World FM Day, it's not just about acknowledging the vital role of Facilities Management; it's about recognizing the extraordinary resilience of the people who power this industry.



To me, resilience is about

Maintaining unwavering focus on strategic goals and the pursuit of excellence in built environment performance, even while navigating the complexities and demands of day-to-day operations



I show resilience by

Adapted to change, stayed resilient through challenges, and drove lasting impact in Facilities Management with purpose and precision.



To me, resilience is about

Demonstrated resilience and adaptability in dynamic environments, consistently delivering strategic facilities management solutions that optimize operations, enhance safety, and drive long-term value.



To me, resilience is about

Adapted through change, stayed resilient in every challenge, and made a lasting impact in Facilities Management by leading with purpose and driving continuous improvement.



I show resilience by

adapting to challenges, embracing change, and continuously driving positive impact in Facilities Management through innovation and dedication.



To me, resilience is about

Resilience in FM by managing risks, adapting to change, and communicating effectively. Prioritize tasks and maintain operations despite challenges. This builds trust and reliability.



To me, resilience is about

Staying true to the vision, even when the results take time



To me, resilience is about
delivering highly durable, polyurea-based waterproofing, lining
and coating solutions, such as DELTA Coatings' hand applied
PROSeal coating product, to facilities management providers in
the UAE, Saudi Arabia, Egypt and around the world.



To me, resilience is about
Our amazing front line team who day in day out look after our
communities, buildings and residents. They work discreetly to
ensure your safety and comfort at all times. #ProudlyEmrill
#MEFMA



بالنسبة لي، المرونة هي
حماية الأرواح في إدارة المرافق، فالنجاح الحقيقي لا يُقاس بحجم المباني
بل بسلامة من بداخلها، فكل مرفق آمن هو نتيجة لقرارات
مرنة وإجراءات وقائية صحيحة، أنا خالد البدري أرتدي معداتي كل
صباح الزاماً مني أن يعود الجميع سالمين



بالنسبة لي، المرونة هي
Flexibility in Facilities Management Flexibility in facilities
management refers to the ability to adapt and respond to
changing needs and conditions.

ADAPTING, EVOLVING, LEADING: A RESILIENT APPROACH TO MODERN FACILITY MANAGEMENT

In an era defined by rapid technological advancement, climate challenges, and rising user expectations, the role of Facility Management (FM) has undergone a significant transformation. No longer limited to operations and maintenance, FM now stands at the intersection of strategic planning, sustainability, and digital innovation.

Adapting to Industry Shifts

Facility managers today are expected to be agile leaders—quick to respond to disruptions while maintaining business continuity. The post-pandemic world emphasized the need for adaptable

workspaces, improved air quality, and touchless technology integration. As an FM professional, I've had to reimagine spaces and services to meet these emerging needs while ensuring safety, compliance, and cost-efficiency.

Evolving with Technology

Digital transformation is no longer optional in FM. From IoT-enabled equipment monitoring to Computerized Maintenance Management Systems (CMMS) and Integrated Asset Management Platforms, technology has become a critical enabler of performance, transparency, and data-driven decision-making.

At our organization, we've implemented smart asset management solutions that have significantly optimized lifecycle costs, improved maintenance response times, and enhanced energy efficiency across multiple sites.

Leading with Resilience and Impact True leadership in FM isn't about maintaining the status quo—it's about driving continuous improvement, empowering teams, and delivering value beyond expectations.

Published by

Mohamed Shaaban





I show resilience by

empowering the next generation of FM professionals by spearheading expanding training centers across Saudi Arabia, mentoring future FM leaders, and embracing technology to improve quality, sustainability, and consistency.



To me, resilience is about

facilitate with the available resources, innovate new solutions, adapt new technologies to enhance services, and transform risks into opportunities and crises into success stories.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by

Resilience in action- adapting to evolving demands in FM while continuing to deliver excellence



To me, resilience is about
Your ability to face challenges, adapt to change, and keep moving forward, even when life throws curveballs



To me, resilience is about
Recognising the valuable hard work and dedication of our front-line workers who enhance our communities, making them better places for us all!



I show resilience by
In Facility Management, resilience is about leading through change, turning obstacles into opportunities, and ensuring our facilities support people, performance, and progress.



To me, resilience is about
Overcome challenges, and create spaces that not only function efficiently but also foster community and well-being."



I show resilience by

Thriving through change, I've adapted with agility, stayed resilient through challenges, and driven meaningful improvements in Facilities Management to enhance efficiency and service excellence."



To me, resilience is about

working to improve and develop the quality of the built environment to serve all facility occupants.



I show resilience by

Embraced a culture of continuous improvement, faced challenges with resilience, and achieved a transformative impact in Facilities Management.



To me, resilience is about

Staying true to the vision, even when results takes time



To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by

Continuously learning and growing in FM, staying resilient through change, and striving to make a real impact.



To me, resilience is about

Adapting to challenges, staying focused through change, and continuously making an impactful difference in FM, helping to shape a stronger and more innovative future.



I show resilience by

I reflect with pride on a journey shaped by resilience, adaptability, and purpose. In every challenge, there was an opportunity to rise-and in every task, a chance to make an impact. Here's to building better, stronger and smarter spaces



I show resilience by

by embracing challenges as opportunities to lead with calm, adapt with purpose, and create impact ensuring excellence even when the path isn't easy



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

I see resilience as a continuous process of preparing for the unexpected, carefully addressing potential dangers, and using technological advancements to not only survive but also to grow stronger.



I show resilience by

Staying focused and motivated during periods of high stress or change at work.



I show resilience by

Great facilities don't happen by chance they're created by professionals who plan, manage, and lead with purpose



To me, resilience is about

Keep moving, no matter how big the hurdle or how tough it gets to achieve operational excellence.



To me, resilience is about

Embracing change with a solutions-focused mindset, I've stayed resilient through industry shifts and contributed to FM by streamlining operations and fostering sustainable practices



I show resilience by

Soft services play a vital role in the facilities management sector by focusing on user experience and satisfaction. They address human aspects such as reception, cleaning, and security, creating a comfortable and safe environment that impr



I show resilience by

Proud to be part of FM industry, Contributing for cost effective Quality Services to the Client and End User.



I show resilience by

From emergencies to daily operations, FM teams show true resilience every day. Grateful to be part of a profession that stands strong through it all



I show resilience by

"Facility management isn't just a job—it's a commitment to excellence, where every challenge is met with a can-do attitude and a passion for creating spaces that thrive."



To me, resilience is about

It's all about bouncing back! You face tough times, learn from them, build strong bonds with clients, and change when things change. That's how you grow and succeed here.



I show resilience by

I show resilience by continuously overcoming challenges in facility management—a profession recognized and celebrated annually on Facility Management Day for its vital role in ensuring safe, efficient, and sustainable environments.



I show resilience by

Celebrating the Facility Management profession, a field that continues to evolve, lead, and shape. A platform to highlight the essential contributions of FM that drive excellence across the built environment.



To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

The ability to adapt, recover, and continue performing effectively in the face of challenges, disruptions, or stress—whether in facility management, career development, or personal life.



I show resilience by

Adapting to change, staying resilient through challenges, and driving digital transformation in FM—empowering smarter spaces as a dedicated CAFM consultant



I show resilience by

I show resilience by staying calm under pressure, adapting quickly to unexpected challenges, and turning obstacles into opportunities for growth. Whether it's resolving issues on-site, leading teams through change, or finding solutions.



I show resilience by

Happy to be in FM field more than 15 years with different challenges and lots of learnings...and it's counting



To me, resilience is about

Adapting quickly to shifting client needs and regulatory standards Empowering Teams to stay focused, agile, and solution-driven Leveraging technology and continuous improvement to enhance service delivery



I show resilience by

Putting people always first and creating spaces that care for them.



To me, resilience is about

resilience in Facility Management means staying adaptable and focused during challenges, ensuring that operations continue smoothly no matter the circumstances. It's about problem-solving under pressure, supporting the team, and always find



I show resilience by

WORLD FM DAY

A Personal Reflection

Today, we don't just celebrate the field of Facilities Management – we honor the people who power it. The theme this year deeply resonates with my journey across India and the Middle East, working with leading FM organizations, driving complex transitions, optimizing operations, and leading diverse teams.

Facilities Management is much more than maintaining buildings. It's about creating spaces where people feel safe, supported, and inspired. From embracing hybrid work to integrating IoT and advancing HSE standards, we've proven that FM is essential to business continuity, sustainability, and community well-being.

Through constant change, one thing remains clear: people make places. And

it's our people – engineers, HSE teams, planners, and frontline staff – who show resilience every single day. Their dedication is the backbone of our success.

As an FM professional with an MBA, HSE, and ISO credentials, I firmly believe continuous learning and a people-first mindset are key to thriving in this evolving industry. Let's keep investing in our teams, empowering them with knowledge, technology, and a culture of collaboration.

Thank you to everyone working across the FM landscape. Your resilience and impact are truly inspiring. Let's keep leading with purpose and building a smarter, greener ☐ and a world of FM with empathy

#WorldFMDay #FacilitiesManagement #FM #ResilienceInAction #PeopleFirst #Leadership #Sustainability #BuiltEnvironment #MEFMA #GlobalFM #Innovation #Empowerment

Published by

ATHAR MOIN



To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by

On this World FM Day, 14 May 2025, I proudly reaffirm my commitment to upholding global best practices in Facilities Management—anchored in international standards, driven by performance evaluation, and dedicated to continuous improvement.



To me, resilience is about

We honor the dedication and expertise of Facility Management professionals who play a crucial role in shaping efficient and sustainable environments. Through your continuous efforts, you contribute to improving performance and driving innov



I show resilience by

Encouraging sustainable practices in facility management and integrating waste reduction initiatives, and green procurement policies, facility managers can significantly minimize the environmental footprint of buildings.



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

I show resilience by

adapting quickly to unexpected challenges and maintaining consistent operations in dynamic environments. I drive innovation by implementing smart, sustainable practices that improve efficiency and support a greener future for our facilities

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

Adopting and embracing innovation, and proactive planning. In my opinion, the FM professionals must embrace smart technologies, data-driven decision-making, and sustainable practices.



To me, resilience is about

Change and embrace innovations to overcome challenges and deliver high standards in Facilities Management—creating smarter, effective, safer and more sustainable facilities.



To me, resilience is about

embracing challenges with a positive mindset, adapting to change, and emerging stronger from every setback."



I show resilience by

Staying strong, keeping the team inspired, and embracing new ways to stay ahead together.



To me, resilience is about

Trusting that every challenge carries a lesson worth learning.



I show resilience by

I show resilience by leading through change, supporting our teams on the front lines, and embracing innovation to deliver value in every square meter we manage. From navigating operational challenges to driving sustainable solutions...



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

is not about bouncing back, but also about maintaining continuity safety and performance under pressure and even become stronger. It is about always prepared and having clear risk management plan. Be collaborative with all FM members.



To me, resilience is about
pushing on regardless of the challenges I face. At DIFC, such a
trait is a core fundamental of work.



To me, resilience is about
“In the dynamic world of Facilities Management, I’ve stayed
resilient—adapting to change, solving complex challenges, and
delivering lasting results. Proud of the growth and achievements
along the way.”



To me, resilience is about
To me, resilience is about staying focused, adapting to
challenges, and moving forward with patience, courage, and
unwavering determination every day.



I show resilience by
Our ability to stay resilient defines not just our performance —
but also the safety, comfort, and continuity we deliver to those
around us and across the entire FM world



I show resilience by

Facilities are not just buildings; they are the foundation of organizational culture



To me, resilience is about

leveraging emerging technologies like AI and digital twins to proactively monitor and manage systems, ensuring continuous performance, safety, and long-term sustainability



To me, resilience is about

the ability to bounce back from Challenges, Adapt to change, and keep moving forward - Whether you are a person, a system or an organization. It's not just about surviving tough times but also learning from them and becoming stronger.



To me, resilience is about

Leading with purpose in Facilities Management — driving innovation, fostering collaboration, and championing sustainable solutions to create lasting impact."



I show resilience by

swiftly adapting to FM operations and maintenance demands, even under pressure.



I show resilience by

Sustainable, smart, and strong — that's FM. Happy World FM Day!



I show resilience by

I'm doing my part as a member of the FMS team every day without seeking recognition. Initiative is the most important aspect of my daily tasks.



I show resilience by

Keeping the customers at the heart of everything we do



To me, resilience is about

To me, resilience is about adapting through adversity, learning from setbacks, and moving forward with strength and purpose—no matter the challenge. It's not just surviving, but growing through every experience.



To me, resilience is about

To me, resilience, as an FM Supervisor, means being dedicated to creating safe, functional, and sustainable environments.



To me, resilience is about

simplicity—cutting through complexity to create clear, adaptable solutions that ensure long-term success. It's about staying focused on what truly matters and building systems that can withstand any challenge.



I show resilience by

Wearing many hats across the FM project lifecycle from EOI to closure, driving success at every step.



I show resilience by

During the COVID-19 pandemic, FM professionals adapted swiftly to ensure the safety and functionality of buildings.



I show resilience by

Absolutely! Here's a version of your World FM Day post in 240 characters: Proud to celebrate World FM Day We've save water & power use, installed treatment stations, expanded green spaces, reduced costs & boosted



I show resilience by

Adapting to change with innovation and determination, I've embraced challenges in Facilities Management to drive efficiency, sustainability, and positive team impact every step of the way



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

"Thriving in the dynamic world of Facility Management by embracing change, leading with resilience, and driving impactful solutions that elevate operational excellence and client satisfaction.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by

Happy word fm day may 14

RESILIENCE IN ACTION: PIONEERING FM EXCELLENCE IN THE UAE

As we commemorate World FM Day 2025, the theme "Resilience in Action: Thriving in a World of Change" perfectly encapsulates the transformative journey of Facility Management (FM) in the UAE. In a region known for ambitious development and visionary leadership, our industry stands as a cornerstone of national progress—quietly yet powerfully enabling organizations, economies, and communities to flourish. FM is not merely a support function—it is a strategic discipline that ensures offices, hospitals, schools, factories, and public spaces remain safe, efficient, and productive. By connecting people, place, process, and technology, FM professionals enhance everyday life while aligning with broader organizational and national goals.

The Importance of FM: Infrastructure's Silent Guardian

FM professionals form the backbone of society's operational infrastructure. Amid geopolitical shifts, climate concerns, and economic fluctuations, FM ensures continuity and safety in the built environment. At FixPro FM, we've evolved from traditional service providers into transformation partners. Since 2009, our journey reflects the rising need for resilience across operational, environmental, and strategic dimensions. Our Resilience Framework: Three Pillars of Excellence

- **Strategic Integration of Technology & Human Expertise** In line with the UAE's Smart City vision, we deploy IoT-based predictive maintenance, AI-powered resource optimization, and real-time monitoring as standard practice. The true strength lies in the synergy between advanced systems and skilled professionals across our expanding portfolio. **Fact:** Nearly 1,200 commercial complexes and 900 residential projects launched in 2024 require tech-driven FM (Ref: Astute Analytica).
- **Sustainability Leadership: More Than Compliance** From retrofitting 30 government buildings to managing 300+ green-certified facilities in Masdar City, sustainability is embedded in our ethos. **Insight:** The UAE FM market is projected to reach USD 12.33 billion by 2033, growing at 6.9% CAGR, driven by eco-conscious services (Ref: Globenewswire, 2024).
- **Operational Agility** With evolving regulations and rising expectations, agility is essential. FixPro's internal systems anticipate change and enable scalable, responsive service delivery across sectors.

A Salute to the Unsung Heroes of FM

On this World FM Day, I extend my deepest appreciation to every facility management professional—from the frontliners on night shifts to the engineers designing next-gen systems. You are builders of trust, guardians of continuity, and champions of progress.

Together, let us continue to ensure that the UAE remains a global benchmark for operational excellence, sustainability, and smart growth. In a world of constant change, our resilience is not just tested—it is proven, every day.

Published by

Afram Kouz

CEO, Professional Fix Facilities Management LLC (FixPRO FM)





To me, resilience is about

staying adaptable and forward-thinking especially in the fast-evolving world of facilities management. It's no longer just about responding to issues, but anticipating them and building smarter systems that can handle disruption with ease.



To me, resilience is about

Proactive preparation, continuous improvement, and steadfast leadership with the unwavering ability to adapt, endure, and thrive in the face of challenges.



To me, resilience is about

Here at COMO-EMMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about

Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



I show resilience by
Happy World FM Day! 🌍



To me, resilience is about
Here at COMO FMS, resilience is about facing challenges head-on, adapting with intention, and pressing ahead despite any obstacles.



To me, resilience is about
To me, resilience is about adaptability, strength, and continuity-key pillars that facility management upholds every day to keep the world running smoothly.



To me, resilience is about
Ability to reflect, learn, and grow from challenges and setbacks.



To me, resilience is about

leading with purpose, empowering teams to stay focused, operationally sharp and consistently delivering reliable and world class service to our clients --- no matter the challenge.



To me, resilience is about

Encompassing all we do each day, adapting to change, evolving, learning through failures and successes, in providing solutions through collaboration.



I show resilience by

Striving towards fulfillment of all the commitments, by displaying positive values towards completion of responsibilities.



I show resilience by

Focused on driving sustainability and operational efficiency in FM operations.



I show resilience by

"In a dynamic FM landscape, I've adapted, stayed resilient, and delivered impact where it matters most, ensuring spaces work smarter and better every day."



To me, resilience is about

adapting quickly, staying calm under pressure, and turning challenges into opportunities to deliver smarter, more effective and customer-centric service.



I show resilience by

leading with empathy and foresight to ensure operational stability and secure the financial agility necessary for sustainable growth, while guiding both our teams and clients through change with clarity and strength.



I show resilience by

Taking challenges head-on as opportunities for improvement. FM is a specialized and monumental work which requires energy, focus and determination, but with leadership by example, everything will become easy and possible.



To me, resilience is about
being prepared, adaptable, and dependable, no matter what
challenges come our way.



I show resilience by
Consistency in excellence and team empowerment through
strengthening knowledge



To me, resilience is about
embracing change with purpose—adapting to challenges,
driving innovation, and staying committed to creating safe,
efficient spaces.



To me, resilience is about
Here at COMO FMS, resilience is about facing challenges
head-on, adapting with intention, and pressing ahead despite
any obstacles.



To me, resilience is about

keeping facilities running seamlessly behind the scenes, adapting to every unexpected challenge, and showing up every day with pride, purpose, and professionalism



To me, resilience is about

To make an impact by your actions.



To me, resilience is about

flexibility continuously enhancing performance to achieve the highest standards, seamlessly adapting without disrupting or delaying critical tasks, while carefully considering the strategic and economic dimensions of society.



To me, resilience is about

It isn't something you're born with. It's taught and nurtured. the ability to believe in yourself, to cope to the best of your abilities, to adapt well in difficult circumstances to bounce back from adversity



To me, resilience is about



I show resilience by



I show resilience by



To me, resilience is about

Embracing the unique challenges each new FM project brings
— every day is a fresh experience that keeps us energized,
engaged, and inspired.



I show resilience by



أظهر مرونتي من خلال



I show resilience by



I show resilience by
Be professional and creative 🧠



I show resilience by

Celebrating World FM Day: Proud to contribute to a resilient, adaptable, and impactful Facilities Management community that keeps the world running smoothly.



To me, resilience is about

Leveraging emerging technologies to proactively monitor and manage systems, ensuring continuous performance, safety, and long-term sustainability, even in the face of unexpected challenges



I show resilience by



I show resilience by



I show resilience by



I show resilience by



I show resilience by



I show resilience by

RESILIENCE: THE ART OF MOVING FORWARD

Resilience isn't about never falling — it's about rising each time with more strength, more understanding, and more grace. It's the quiet power that helps us face uncertainty without losing ourselves and navigate challenges without giving up.

Sometimes, resilience looks like big decisions. Other times, it's found in small steps — in showing up, trying again, and learning along the way.

To me, resilience is a skill we build over time. It grows in moments of discomfort, in the lessons hidden within setbacks, and in the courage to move forward when the outcome is unknown.

In a world that's constantly shifting, resilience is what keeps us grounded. It reminds us that growth often begins in the

hardest moments — and that we are capable of far more than we think.

Published by

Reham Bakri



To me, resilience is about
adapting, learning, and continuing—no matter what



I show resilience by

By staying flexible and solution-focused, I've navigated change in FM with resilience—driving improvements that enhance spaces, support teams, and make a real difference every day.



To me, resilience is about

"No matter how bleak or menacing a situation may appear, it does not entirely own us. It can't take away our freedom to respond, our power to take action."



I show resilience by



To me, resilience is about



I show resilience by



أظهر مرونتي من خلال



I show resilience by
by staying in the right mind set.



To me, resilience is about
With over 8 years of experience in Facilities Management across the UAE World FM Day is more than just a date on the calendar; it's a moment to pause and appreciate the people who make our built environments work seamlessly, often without



To me, resilience is about



To me, resilience is about

Resilience drives progress. We salute facility management teams who work tirelessly to maintain safe, efficient spaces while building sustainable solutions for our changing world."



I show resilience by



To me, resilience is about



To me, resilience is about



I show resilience by

"Grateful for every challenge that built my resilience, every change that shaped my adaptability, and every opportunity to make a positive impact in FM."



I show resilience by



I show resilience by



I show resilience by



I show resilience by



To me, resilience is about



I show resilience by

Ability to adapt, respond and recover and compliance as an ongoing responsibility.

المرونة في إدارة المرافق: النجاح في عصر التغيير



الأخت
بالدوم العالمي
لإدارة المرافق
14

أظهر مرونتي من خلال

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

To me, resilience is about

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

To me, resilience is about

flexibility continuously enhancing performance to achieve the highest standards, seamlessly adapting without disrupting or delaying critical tasks, while carefully considering the strategic and economic dimensions of society.

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14

I show resilience by



I show resilience by



I show resilience by



I show resilience by



To me, resilience is about

المرونة في إدارة المرافق: النجاح في عصر التغيير



الاحتفال
باليوم العالمي
لإدارة المرافق 14th

بالنسبة لي، المرونة هي

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

I show resilience by

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

I show resilience by

Resilience in Action: Thriving in a World of Change



CELEBRATING
WORLD FM DAY 14th

I show resilience by



I show resilience by



I show resilience by



To me, resilience is about



I show resilience by



To me, resilience is about
As a facilities management specialist, resilience is about ensuring that buildings, infrastructure, and systems can withstand and recover from disruptions, disasters, or stresses.



I show resilience by
"I demonstrate resilience by embracing change, leading strategically, and delivering sustainable solutions in Facilities Management that improve efficiency, minimize environmental impact, and create long-term value for the organization."



I show resilience by



I show resilience by

WORLD FM DAY

Honoring the Backbone of Modern Facilities

World FM Day is more than just a date on the calendar; it's a moment to pause and appreciate the people who make our built environments work seamlessly, often without recognition.

Facilities management is the silent engine behind every well-functioning space. Whether it's an office, a hospital, a school, or a stadium, there is a team working diligently to ensure everything runs smoothly, from the cleanliness of the environment to the safety of its systems. These professionals play a central role in enabling comfort, continuity, and care across every sector.

Over the years, the scope of FM has grown remarkably. It's no longer only about repairs and maintenance. Today, FM touches every part of how we experience a space, integrating technology, sustainability, user well-being, and efficiency. And in times of disruption, whether due to global events or local emergencies, it's often the FM teams who respond first and stay until the job is done.

What makes this field unique is not just the technical knowledge it requires, but the human touch that comes with it. The ability to solve problems quickly, to adapt under pressure, and to serve others quietly in the background, that is the heart of FM.

On this World FM Day, we celebrate the people who show up every day with purpose and pride. The cleaners, technicians, engineers, front-of-house teams, planners, supervisors, and countless others who bring professionalism and heart to what they do.

Published by

Mossaab Ben Khaled



The graphic is a circular composition. At the top, there are two logos: MEFMA (Middle East Facilities Management Association) on the left and WORLD FM DAY on the right. The central element is a circular portrait of a man with a beard and mustache, wearing a light blue blazer over a dark blue shirt. The portrait is framed by a thick, multi-colored ring (green, blue, and purple). The text "Resilience in Action: Thriving in a World of Change" is written along the top inner edge of this ring. Below the portrait, there is a small rectangular box with the text "CELEBRATING WORLD FM DAY 14th". The background of the graphic is light blue with faint, stylized starburst or fireworks patterns.

To me, resilience is about

To me, resilience in business development means pushing forward despite setbacks, learning from rejection, and adapting fast to turn challenges into growth opportunities.



I show resilience by

Started with tools in hand and a passion to grow. I faced every FM challenge with resilience, kept learning, and turned each step into progress—making a lasting impact through dedication and purpose.



To me, resilience is about

Driven by change, grounded in resilience, transforming facilities management with smart solutions and sustainable impact



I show resilience by

Adapting to change and overcoming challenges. I am passionate about making a positive impact leading to into opportunities for growth and excellence.



I show resilience by

Expert in Facilities and Asset Management, Electromechanical Operations and Maintenance, Power Operations Management, Supply and Installation of Power Solutions Systems



I show resilience by

"Continuously adapting to change, staying resilient through challenges, and making a lasting impact by driving innovation and excellence in Facilities Management."



I show resilience by

Facilities Management has shaped my career by teaching me leadership, crisis handling, and multi-tasking—driving both my personal and professional growth through real-time problem-solving and team Management.



I show resilience by

"Continuously adapting to change, staying resilient through challenges, and making a lasting impact by driving innovation and excellence in Facilities Management"



I show resilience by

I show resilience by Every challenge was a chance to learn, to improve, and to serve better. Honored to be part of the journey in Facility Management.



To me, resilience is about

In Facilities Management, resilience means staying steady amid change—adapting, anticipating, and delivering under pressure. It's built into our systems, teams, and culture, enabling us to meet shifting demands with agility and purpose.



I show resilience by



To me, resilience is about

As a facilities management specialist, resilience is about ensuring that buildings, infrastructure, and systems can withstand and recover from disruptions, disasters, or stresses. This includes:



To me, resilience is about

bouncing back with renewed vigour and more ideas after every adversity. Resilient FM alone can ensure a Sustainable Future.



To me, resilience is about
more than just bouncing back—it's the expert foresight and hands-on agility that keeps buildings safe, efficient, and people-focused. FM professionals can turn disruption into progress and ensure the spaces we rely on never miss a beat.



To me, resilience is about
Not only bouncing back; it's about proactively adapting and innovating in the face of constant change. The ability to anticipate and respond is what keeps thriving.



To me, resilience is about
embracing change with purpose—adapting to challenges, driving innovation, and staying committed to creating safe, efficient spaces.



To me, resilience is about
In Facilities Management, resilience means staying steady amid change—adapting, anticipating, and delivering under pressure. It's built into our systems, teams, and culture, enabling us to meet shifting demands with agility and purpose.



I show resilience by

strategically navigating challenges, leveraging data-driven decision-making, and fostering a culture of continuous improvement to ensure operational excellence.



I show resilience by

; ; adapting with purpose, staying grounded during uncertainty, and turning every challenge into a stepping stone for progress.



To me, resilience is about

To me, resilience in business development means pushing forward despite setbacks, learning from rejection, and adapting fast to turn challenges into growth opportunities.



I show resilience by

My journey, underscored by strategic leadership across diverse portfolios and a commitment to continuous growth, has reinforced a fundamental truth: our greatest assets are our people. "Impact Driven by People"



I show resilience by

"Embracing change, driving results: With adaptability, resilience, and dedication, I've navigated challenges and delivered impactful outcomes in Facilities Management. Let's optimize spaces and exceed expectations together!"



To me, resilience is about

Showing up consistently—no matter the pressure, the setbacks, or the unknowns. In facilities and IT management, challenges are inevitable—what matters most is how we respond.

